

Second Quarter 2016 Statistics...

APRIL 1, 2016—JUNE 30, 2016

Incidents Dispatched: April 2016 2,041

May 2016 1,933

June 2016 2,228

Quarter Total 6,202

YTD Total 11,992

Statistics For This Quarter:

Number of incidents:6,202

Radio transmissions64,352

Emergency phones7,405

Administrative phones5,381

This breaks down on a daily basis to **68** incidents per day and **10** radio transmissions for each incident — or **707** per day on average. Along with the emergency incidents we answered, **59** calls were made on the administrative lines and **81** calls on the emergency phones were made per day.

Statistics For Year-to-Date:

Number of incidents:11,992

Radio transmissions137,926

Emergency phones14,115

Administrative phones9,988

This breaks down on a daily basis to **66** incidents per day and **12** radio transmissions for each incident — or **758** per day on average. Along with the emergency incidents we answered, **55** calls were made on the administrative lines and **78** calls on the emergency phones were made per day.

As the trends continue, the Communications Center has seen an increase in incident volume of 6%. This increase is based on what the Communications Center did for volume last year during the same time of year. Taking a look back to 2014, there has been a 20% increase in incident volume during the second quarters between the two years.