

Fourth Quarter 2016 Statistics...

OCTOBER 1, 2016—DECEMBER 31, 2016

incidents Dispatched: October 2016 1,921

November 2016 1,894

December 2016 2,101

Quarter Total 5,916

YTD Total 25,039

Statistics For This Quarter:

Number of incidents: 5,916

Radio transmissions 62,216

Emergency phones 7,642

Administrative phones 4,885

This breaks down on a daily basis to **64** incidents per day and **11** radio transmissions for each incident — or **676** per day on average. Along with the emergency incidents we answered/made, **53** calls were made on the administrative lines and **83** calls on the emergency phones were made per day.

Statistics For Year-to-Date:

Number of incidents: 23,039

Radio transmissions 270,746

Emergency phones 30,289

Administrative phones 20,577

This breaks down on a daily basis to **69** incidents per day and **11** radio transmissions for each incident — or **742** per day on average. Along with the emergency incidents we answered/made, **56** calls were made on the administrative lines and **83** calls on the emergency phones were made per day.

Overall the communication center has seen a 6% increase in incident volume from the previous year (2015). Staffing has remained the same as previous years and the center continues to increase in incident volume. Great job by all dispatchers, full-time and per-diem.