

Second Quarter 2017 Statistics...

APRIL 1, 2017–JUNE 30, 2017

Incidents Dispatched: April 2017 2,025

May 2017 2,049

June 2017 2,414

Quarter Total 6,488

YTD Total 12,670

Statistics For This Quarter:

Number of incidents:6,488

Radio transmissions60,756

Emergency phones7,560

Administrative phones4,932

This breaks down on a daily basis to **71** incidents per day and **9** radio transmissions for each incident — or **668** per day on average. Along with the emergency incidents we answered/made, **54** calls were made on the administrative lines and **83** calls on the emergency phones were made per day.

Overall system-wide for the second quarter there has been a 4.5% increase in incidents from the second quarter of 2016.

Or an overall 24% increase over the past 3 years during the second quarters.

CAFMAC relocated to the LRMFA Communications Center for three days so upgrades could be made in the Concord Communications Center. This was between June 20 0900 hours through June 22 1100 hours and handled a total of **328** incidents.

During that time all of the CAFMAC incidents were processed and dispatched out of the LRMFA Communications Center. LRMFA dispatchers answered **26** overflow phone calls having a minimal impact to the LRMFA Dispatchers.

Statistics For YTD:

Number of incidents:12,670

Radio transmissions122,154

Emergency phones14,811

Administrative phones9,658

This breaks down on a daily basis to **70** incidents per day and **10** radio transmissions for each incident — or **675** per day on average. Along with the emergency incidents we answered/made, **53** calls were made on the administrative lines and **82** calls on the emergency phones were made per day.