

# The Dispatcher's Role in Active Shooter Incidents

## COURSE DESCRIPTION:

When a deranged subject enters a building and starts hurting people, there's little time to react. For the Dispatch Center, this sudden 'Active Shooter' event will tax resources to the limit. Dispatchers in the Center need to know what to do quickly, and be in a position to help our responders to the fullest extent possible. In this course, we'll answer the questions that your dispatchers may be asking...What circumstances comprise an 'Active Shooter' event, What Mutual Aid resources will be required, What information do we need to obtain from callers, How will our Dispatch Center be affected & What Policies and Procedures does our Agency need. We'll examine several past Active Shooter events to glean valuable lessons that every dispatcher can use...'what went right', 'what went wrong', and 'what can we learn'?

<b>WHEN:</b>	<b>March 23, 2017</b> 8:00am-4:00pm
<b>WHERE:</b>	<b>New Hampshire Marine Patrol</b> 31 Dock Road Gilford, NH 03249
<b>PREREQUISITES:</b>	⇒ <a href="#">ICS 100</a> ⇒ <a href="#">ICS 200</a> ⇒ <a href="#">IS 700</a>
<b>COST:</b>	<b>FREE</b>
<b>REGISTRATION:</b>	<i>Register online</i> by clicking the CREF #: <a href="#">23170DP375</a> <i>OR ...</i> <i>Complete &amp; Submit</i> the <a href="#">General Admissions Application</a> . ⇒ Applications & certifications can be submitted in person, by mail, fax or email. Scanned applications can be sent to: <a href="mailto:nhfaadmissions@dos.nh.gov">nhfaadmissions@dos.nh.gov</a> .
<b>LODGING:</b>	*Discounted lodging is available at Fireside Inn located at 17 Harris Shore Road Gilford, NH 03249. <b>Reference NH Fire Academy Seminar for a discounted rate of \$59.95 per night.</b>
<b>APPLICATION WINDOW:</b>	<b>Now through March 11, 2017</b>
<b>CONTACT INFO:</b>	<b>Meghan Geoffrion • 603.223.3651</b>