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MEDIA RELEASE

LRMFA is Awarded Nationally Recognized APCO Agency Training Program Certification

Laconia, NH – Lakes Region Mutual Fire Aid provides 24x7 professional Fire/EMS Emergency Communications Dispatch services and mutual aid coordination to 35 communities over 1,800 square miles in the Lakes Region of NH.

LRMFA Chief Jon Goldman is pleased to announce that LRMFA has received the Association of Public Safety Communications Officials (APCO) Agency Training Program Certification (ATPC). Public safety agencies use the APCO International Agency Training Program Certification as a formal mechanism to ensure their training programs meet APCO American National Standards (ANS). Initial and continuing training for public safety telecommunicators is important as they provide essential services to the public in an expanding and rapidly changing environment.

“The nature of the work performed by public safety telecommunicators continues to evolve, and effective initial training and continuing education are crucial to maintaining the skill set required to successfully execute day to day tasks,” said APCO International President Margie Moulin. “Successfully attaining APCO’s Agency Training Program Certification clearly demonstrates an agency’s commitment to the citizens and fellow responders.”

LRMFA met or exceeded 111 individual standards by submitting proofs and documentation to confidential peer reviewers through APCO. The certification process took more than one year to complete and was led by LRMFA Training Coordinator, Lt. Erin Hannafin. Chief Jon Goldman said, “Training our staff based on national standards and best practices shows our commitment to, not only our staff, but to our member communities, the responders we serve and the residents and visitors of the lakes region.”

LRMFA joins the ranks of only eight out of hundreds of emergency communications centers in New England, New York, and New Jersey to receive this certification. They are only one of three in New Hampshire to have become APCO ATPC Certified.

All inquiries can be directed to Chief Jon Goldman 603-528-9111 or jgoldman@lrmfa.org